

11 NCAC 23A .0302 REQUIRED CONTACT INFORMATION FROM CARRIERS

All insurance carriers, third party administrators, and self-insured employers shall designate a primary contact person for workers' compensation issues in North Carolina and shall maintain and provide annually on July 1 to the Director of Claims Administration of the Commission via the Commission's Electronic Document Filing Portal ("EDFP") the primary contact person's current contact information, including direct telephone and facsimile numbers, mailing addresses, and email addresses. Contact information shall be updated within 30 days of any change.

*History Note: Authority G.S. 97-80(a); 97-94;
 Eff. January 1, 2011;
 Amended Eff. November 1, 2014;
 Recodified from 04 NCAC 10A .0302 Eff. June 1, 2018;
 Amended Eff. December 1, 2018;
 Amended Eff. March 1, 2021.*